QUALITY POLICY

NUGAR RESISTOR, a company dedicated to the design and manufacture of electrical resistors since 1989.

As a consolidated company with a long trajectory, we commit to providing products that consistently meet our customers' requirements, as well as all applicable legal and regulatory requirements.

Our quality policy is based on the following principles:

- **Customer orientation:** We work to understand and meet the needs and expectations of our customers, ensuring the quality, reliability, performance, and durability of our products.
- **Continuous improvement:** We strongly promote the continuous improvement of our processes, products, and quality management system through results analysis, innovation, and the active participation of our team
- **Process excellence:** We ensure the control and effectiveness of our production processes, from design to final delivery, guaranteeing product traceability and conformity.
- **Team commitment:** We foster training, involvement, and professional development of our team of professionals as a foundation for achieving quality objectives.
- **Supplier relationships:** We collaborate with suppliers who share our quality standards, establishing relationships based on trust and mutual improvement.
- **Regulatory compliance:** We ensure compliance with current legal requirements and those established in ISO 9001, as well as all mandatory regulations applicable to our products: CE (2014/35/EU), RoHS (2011/65/EU | (EU) 2015-863), IP Directive (UNE-EN 60529:2018).

NUGAR RESISTOR's Management is committed to providing the necessary resources for the implementation, maintenance, and improvement of the quality management system, and to periodically reviewing this policy to ensure its suitability and alignment with the company's strategy.

Reference framework for establishing quality objectives.

Sant Fruitós de Bages, Barcelona, March 1st 2026.

Best regards,

Management Department.

Edition: 01

NUGAR RESISTOR ® | All rights reserved ©